

***TO: All New Orleans trip families***

***FROM: Mr. Bultman***

March 13, 2020

Hello everyone—

I was informed by LW District Administration this morning that our trip to New Orleans has been canceled. I am heartbroken for all of us and am so sorry to be giving you this news today. No one could have predicted what would be going on now, and how sudden it would be.

I will be on the phone with Guardian Music Travel today seeing what I can do about refunding any part of the trip cost. I know that they will do everything that they can to help, but they're at the mercy of the airline, hotel, and all of the attractions that we were planning to see and have already paid. These businesses are not under any obligation to refund our money, since we canceled on them, but one would hope that they would try to do the right thing.

When we come out on the other side of this, whenever that is, I will be going to our administration and discussing any possibility of re-scheduling this trip. With so many variables at play right now, however, I'm not going to ask these questions yet because there will be no clear answers.

I certainly understand your sadness, frustration, and anger, and share in it with you. If you have any questions or just want to vent, please feel free to contact me. If you have questions about anything not mentioned here, I don't have the answers right now.

Please know that I am holding myself responsible to do whatever I can and to advocate for all of you. I will keep you posted on anything and everything regarding this trip.

Thank you for reading and please stay safe.

--MB

